## **RESUME**

AUTHORIZATION TO HOLD A PUBLIC HEARING ON DECEMBER 13, 2016 TO CONSIDER ADOPTION OF AN ORDINANCE TO AMEND THE CODE OF THE COUNTY OF PRINCE GEORGE, VIRGINIA, 2005, AS AMENDED, BY AMENDING SECTIONS 82-233 AND 82-541 TO REVISE ALLOWANCES FOR ADJUSTMENTS TO CUSTOMER WATER AND SEWER CHARGES RELATED TO LEAKS

Request authorization to hold a Public Hearing on December 13, 2016 to consider adoption of an ordinance amending The Code of the County of Prince George, Virginia, 2005, as amended by amending sections 82-233 and 82-541 to revise allowances for adjustments to customer water and sewer charges related to leaks.

## Sec. 82-233. - All water chargeable; leaks.

- (a) All water passing through and being recorded on a water meter shall be charged to the user of record, from the time <u>service is started</u> the meter is set until the time <u>service is terminated</u>. it is removed on written notice of the user, whether the water is used or wasted, as a result of a leak.
- (b) When a water Where an underground leak is discovered, and the customer or a leak occurs in the building plumbing, and where the owner, agent, or tenant does not take action within five days to repair the leak, the director may cause to have the water service terminated until such time as written notification is given to the director that the leak has been repaired.
- (c) When a water If an underground leak occurs that was not due to the acts or negligence of the customer in water pipes or metered services and the owner, tenant or customer can prove action was taken to repair the leak within five days of when the leak was discovered or should have been discovered, has promptly made all necessary repairs, the director shall may cause any charges to be reduced to the average of the total charges for the three previous bills. in excess of the amount of the average bimonthly bill for the premises to be billed at \$2.00 per 1,000 gallons. Adjustment for a water an underground leak will not be allowed again during the next only be made on one bimonthly bill per-12-month period. The director may give the same rebate where an unexplained problem or internal plumbing leak causes metered water consumption to exceed double the average bimonthly bill and the director believes the water was not beneficially used. Adjustments for an unexplained problem or internal leak may only be made once every 24 months except in cases of extreme hardship. Average bimonthly bills are to be determined by averaging bimonthly water consumption for three previous equivalent billing periods.

## Sec. 82-541. - All wastewater chargeable; leaks exception.

- (a) All water passing through and being recorded on a water meter or wastewater directly measured by a wastewater meter shall be charged at the rate of 100 percent for wastewater service, such charges being made to the user of record, from the time service is started the meter is set until the time service is terminated. it is removed on written notice of the user, whether the water is used or wasted as a result of a leak.
- (b) When a water leak or a wastewater leak is discovered, and the customer does not take action within five days to repair the leak, the director may cause to have the water service terminated until such time as written notification is given to the director that the leak has been repaired.
- (bc) When a water Where an underground leak is discovered that was not due to the acts or negligence of the customer and the customer owner, agent, or tenant can prove prompt action was taken to repair the leak within five days of when the leak was discovered or should have been discovered to repair the leak, the director shall cause any charges to be reduced to the average of the total charges for the three previous bills. department may allow credit against the current wastewater bill. Such credit shall be allowed to reduce the current wastewater bill to an amount equal to not less than two times the highest consumption in the previous 12 months. If a credit is given a premises for a leak on the wastewater bill, the same premises will not be allowed a credit for another leak during Adjustment for a water leak will not be allowed again during the next 12-month period.
- (d) When a wastewater leak is discovered that was not due to the acts or negligence of the customer and the customer can prove action was taken to repair the leak within five days of when the leak was discovered or should have been discovered, the director shall cause any charges to be reduced to the average of the total charges for the three previous bills. Adjustment for a leak will not be allowed again during the next 12-month period.
- (e) No adjustment for a water leak or a wastewater leak shall be made for charges based on wastewater directly measured by a wastewater meter.

## Board of Supervisors County of Prince George, Virginia

At the regular meeting of the Board of Supervisors of the County of Prince George held in the Boardroom, Third Floor, County Administration Building, 6602 Courts Drive, Prince George, Virginia, this 9th day of November, 2016:

Present: Vote:	
<u>Vote:</u>	
William A. Robertson, Jr., Chairman Jerry J. Skalsky, Vice-Chair Alan R. Carmichael Donald Hunter T. J. Webb	
A-1	
On motion of, seconded by, which carried a vo following Resolution was adopted:	te the
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NOW, THEREFORE, BE IT RESOLVED That the Board of Supervise the County of Prince George this 9 <sup>th</sup> day of November, 2016, does hereby authan Public Hearing on December 13, 2016 to consider adoption of an ordinamending The Code of Prince George County, Virginia, 2005, as amended amending sections 82-233 and 82-541 to revise allowances for adjustment customer water and sewer charges related to leaks.	norize nance ed by
A Copy Teste:	
Percy C. Ashcraft County Administrator	